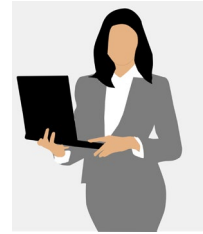


# WHAT'S GOING ON AT MACARTHUR PARK HOA?

## MANAGEMENT UPDATE

MacArthur Park HOA is pleased to announce that 4 Seasons Management has been contracted as the new management company effective August 1<sup>st</sup>. Your onboarding manager will be Emily Ramirez, CMCA, AMS, PCAM. Emily can be reached at [ERamirez@4shoa.com](mailto:ERamirez@4shoa.com). Your New Community Manager will be Janet Watts. Janet can be reached at [JWatts@4shoa.com](mailto:JWatts@4shoa.com). For all general requests, please contact us at [hello@4shoa.com](mailto:hello@4shoa.com) or (303)952-4004. We look forward to a smooth transition and strive to provide exceptional customer service to all the residents of MacArthur Park HOA.



## WEBSITE/PORTAL ACCESS

To access the HOA website please go to [www.4shoa.com](http://www.4shoa.com) and under Client tab, choose Client Portal. Please use the account number and password that was previously mailed to you for access. The website can be accessed to obtain your account information, make update to your contact information, to make payments and to access governing documents. We are currently reviewing records received from prior management and are uploading for access. If you are looking for something and are unable to find it in the portal, please contact our office.

**After Hour Emergencies:** Our normal business hours are Monday-Thursday 8:00am-5:00pm and Friday 8:00am-1:00pm. If you are experiencing an emergency during nonbusiness hours 4 Seasons can be reached at 303.952.4004. Please listen to the after-hours message for instructions. If you are experiencing a fire emergency, please call 911. All other requests can be emailed to [admin@4shoa.com](mailto:admin@4shoa.com).